Vodafone One Net Business
Feature Access Codes (FAC) and short codes list

Voicemail		
Code	**Example**	**Behaviour**
121	121	Retrieve personal voicemail
#121#<HG prefix>*****	#121#1101*	Retrieve hunt group voicemail. Note that you must be a member of the hunt group (HG) in question to use this code and a pre-set PIN may be required to access

Call Forwarding		
Code	**Example**	**Behaviour**
1200	1200	De-activate all Call Forwarding rules
1211	1211	Forwards all calls to Voicemail when phone is busy or not answered
1212	1212	Forwards all calls to Voicemail unconditionally (CFU)
1212 <number>	121201234112233	Forwards all calls to the specified number, unconditionally
1213	1213	De-activate CFU feature (e.g. Unconditional Call Forward setup with 1212)
1224	1224	Forwards calls to Voicemail when phone is unreachable (e.g. no signal or turned off)
1224 <number>	122401234112233	Forwards all calls to the specified number when phone is unreachable
1225	1225	De-activate Call Forward when not reachable service, setup with 1224
1226	1226	Forwards all calls to Voicemail when phone is busy
1226 <number>	122601234112233	Forwards all calls to the specified number when phone is busy
1227	1227	De-activate Call Forward when busy service, setup with 1226
1228	1228	Forwards all calls to Voicemail when phone is not answered
1228 <number>	122801234112233	Forwards all calls to the specified number when phone is not answered
1229	1229	De-activate Call Forward when not answered service, setup with 1228

Do Not Disturb		
Code	**Example**	**Behaviour**
124	124	Activate Do Not Disturb for both your mobile and fixed line phones
125	125	De-activate Do Not Disturb for both your mobile and fixed line phones
126	126	Activate Do Not Disturb for the phone you are calling from only
127	127	De-activate Do Not Disturb for the phone you are calling from only

Calling Line Identity (CLI)

Code	Example	Behaviour
1470<number>	147001234112233	Present your CLI on a call, if your default is to withhold CLI on all calls
141<number>	14101234112233	Withhold your CLI on a call, if your default is to present CLI on all calls
#22#<HG prefix><number>*****	#22#110101234112233*	Place a call using one of your HG numbers as the CLI. Used when you belong to multiple HGs and are not presenting that number by default
#23#<number>*****	#23#01234112233*	Main Number default override – if your phone is set to display a Company Number, this will place a call using the phone's direct dial number. If your phone is set to display it's direct dial by default but is assigned a Company Number to use on a per call basis, this call will be placed using that Company Number
#45#<number>*****	#45#01234112233*	Place a call using your set Alternative Caller ID. To be used when Alternative Caller ID is set to only be displayed on a per call basis
#46#<number>*****	#46#01234112233*	Override Alternative Caller ID – place a call using either your phone's direct dial or a designated Company Number, if set, when your phone is set to display an Alternative Caller ID by default

Speed Dial

Code	Example	Behaviour
#7<company speed dial code>	#701	Call the set speed dial destination for the code entered (00-99) from the Company Speed Dial list
#8<personal speed dial code>	#801	Call the set speed dial destination for the code entered (00-99) from your personal Speed Dial list

Call Pick-up

Code	Example	Behaviour
#154*	#154*	My Call Pickup – answer a ringing call on the other device belonging to the same user, e.g. to answer a call ringing on their mobile using their desk phone
#155*	#155*	Implicit Group Call Pickup – answer a call ringing on another user's desk phone. You must be in the same Call Pickup Group and if more than one user's desk phone is ringing, you will answer the call that has been ringing the longest
#155#<extension>*****	#155#3100*	Explicit Group Call Pickup – answer a call ringing on specific user's desk phone. To be used when more than on phone in your call pickup group is ringing and you want to answer from a specific extension

Closed Hours

Code	Example	Behaviour
#001*	#001*	Start Closed Hours behaviour for all company numbers your phone is assigned to within the Closed Hours settings
#002*	#002*	Stop Closed Hours behaviour for all company numbers your phone is assigned to
#001#<extension>*****	#001#93100*	Start Closed Hours behaviour for a specific company number, if your phone is on the allowed list for that number
#002#<extension>*****	#002#93100*	Stop Closed Hours behaviour for a specific company number, if your phone is on the allowed list for that number

Call Park

Code	Example	Behaviour
#156*	#156*	Park a call to your next available call park slot
#157*	#157*	Retrieve a call parked by you. If you have parked more than one call, this will retrieve the oldest parked call.
#157#<slot>*****	#157#1*	Retrieve a call parked by you from a specific slot.
#157#<extension>*****	#157#3100*	Retrieve a call parked by you on another of your own devices (e.g. parked using your desk phone and you wish to retrieve on your mobile). If you have parked more than one call on that phone, this will retrieve the oldest parked call.
#157#<extension>**#**<slot>*****	#157#3100#1*	Retrieve a call parked by you on another of your own devices from a specific slot. *Note this is not currently supported on One Net desk phones*
#158*	#158*	Retrieve a call parked by another user. You must be in the same Call Pickup Group as that user for this to work. If there is more than one parked call in your Call Pickup Group, this will retrieve the longest parked call
#158#<extension>*****	#158#3101*	Retrieve a call parked by a specific user. You must still be in the same Call Pickup Group as that user for this to work. If that user has parked more than one call, this will retrieve the longest parked one
#158#<extension>**#**<slot>*****	#158#3101#1*	Retrieve a call parked by a specific user from a specific slot. . *Note this is not currently supported on One Net desk phones*

Miscellaneous

Code	Example	Behaviour
#132#<number>*****	#132#01234112233*	Blind Call Transfer – designed for use on mobile phones that do not have the ability via its native menu, such as any iPhones not on iOS 9 or above
***43#**	*43#	Enable Call Waiting *on mobiles only*
#43#	#43#	Disable Call Waiting *on mobiles only*
#181*	#181*	Call Redial – redials the last number that you called from that phone
#182*	#182*	Call Recall – redials the number of the last inbound call which you answered on that phone
#1471*	#1471*	Call Return – redials the number of the last inbound call to that phone which you did not answer

Please note that some mobile devices do not allow use of codes that contain more than one #, e.g. #121#<HG prefix>*